

DENDRO

Clear

BY SOUTHERN PINE



PRODUCT WARRANTY

DENDRO Clear H3 is Southern Pine's premium architectural range of H3.2 equivalent, solid, clear weatherboards. Manufactured from high-quality, pruned New Zealand Radiata Pine and factory-finished with WOCA/NORTHTREAT stains.

Southern Pine Products Ltd warrants to replace and/or compensate for defective or substantial product failure subject to the claimant providing:

- Proof that the product was manufactured or supplied by Southern Pine Products and has failed or is substantially unfit for purpose.
- Timely written notification of the failure (within 30 days of the fault becoming apparent).
- Evidence that the product has been stored, installed, and maintained in accordance with Southern Pine Products technical instructions, including the mandatory use of cavity fixing and approved stain maintenance (as per SPP website and brochures).

Warranty is limited to replacement of product or cost value of product at SPP sole discretion and does not extend to any labour or consequential damage caused to other product. Such replacement will be considered full and final compensation.

Cladding and exterior products must be installed by a qualified builder (LBP).

H3 Treated DENDRO Clear
25 Year Limited Product Warranty

Inclusions:

- Southern Pine DENDRO products
- Product delamination, splitting or breaking not for reasons excluded below
- Product decay or rot
- Gross manufacturing defects
- Incorrect profiling other than minor variations

Exclusions:

- Evidence that the product has not been correctly stored, installed or maintained. For example, product wet due to incorrect storage, incorrect fixing of weatherboards, (e.g. failure to use the mandatory Cavity Fix system for this range), failing to properly seal cut ends, or failure to apply maintenance coatings in a timely manner.
- Extreme climate areas where regular maintenance has not been carried out such as coastal zones which may require regular washing, or high UV zones which may require more frequent re-staining.
- Inappropriate product use that is not consistent with best practise. For example, H3 treated product placed in contact with the ground.
- Use of unapproved or dark stain colours with a Light Reflectance Value (LRV) of less than 45%, which can cause excessive movement or resin bleed.
- Product impacted by natural disasters.
- Damage after purchase or delivery.
- Fair wear and tear with regard to product's age and conditions of use.

Southern Pine Products Limited

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