

ECOEDGE

BY SOUTHERN PINE

Product Warranty

ECOEDGE is Southern Pine's range of untreated premium, moisture-resistant MDF (medium density fibre) mouldings and boards. This product is warranted for 10 years if used in accordance with the enclosed terms and conditions.



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Southern Pine Products Ltd (SPP) warrants to replace and/or compensate for defective or substantial product failure subject to the following conditions:

- The claimant provides proof that the product has been made or supplied by SPP and that it has;
- failed or is substantially unfit for purpose
- there is timely written notification of the failure of the product (within 30 days of becoming apparent)
- there is reasonable evidence to indicate the product has been stored, installed and maintained in keeping with normal best practises and consistent with SPP instructions (as per SPP website and brochures)

Warranty is limited to replacement of product or cost value of product at SPP sole discretion and does not extend to any labour or consequential damage caused to other product. Such replacement will be considered full and final compensation.

Untreated, premium, moisture-resistant MDF ECOEDGE 10 Year Limited Product Warranty

Inclusions:

- Southern Pine ECOEDGE products
- Product delamination, splitting or breaking not for reasons excluded below
- Product decay or rot
- Gross manufacturing defects
- Incorrect profiling other than minor variations

Exclusions:

- Evidence that the product has not been correctly stored, installed or maintained. For example, product wet due to incorrect storage
- Install of product in wet areas or areas prone to continuous moisture or water such as a bathroom, kitchen, laundry
- Inappropriate product use that is not consistent with best practise. For example, MDF in an exterior application
- Product impacted by natural disasters
- Damage after purchase or delivery
- Fair wear and tear with regard to product's age and conditions of use