

DENDRO

BY SOUTHERN PINE

Product Warranty

DENDRO is Southern Pine's premium product range of H3.2 treated, solid, clear weatherboards. Manufactured from, high quality, pruned New Zealand Radiata Pine. This product is warranted for 25 years if used in accordance with the enclosed terms and conditions.



DENDRO

BY SOUTHERN PINE

Southern Pine Products Ltd (SPP) warrants to replace and/or compensate for defective or substantial product failure subject to the following conditions:

- The claimant provides proof that the product has been made or supplied by SPP and that it has;
- failed or is substantially unfit for purpose
- there is timely written notification of the failure of the product (within 30 days of becoming apparent)
- there is reasonable evidence to indicate the product has been stored, installed and maintained in keeping with normal best practises and consistent with SPP instructions (as per SPP website and brochures)

Warranty is limited to replacement of product or cost value of product at SPP sole discretion and does not extend to any labour or consequential damage caused to other product. Such replacement will be considered full and final compensation.

Cladding and exterior products must be installed by a qualified builder (LBP).

H3.2 Treated DENDRO 25 Year Limited Product Warranty

Inclusions:

- Southern Pine DENDRO products
- Product delamination, splitting or breaking not for reasons excluded below
- Product decay or rot
- Gross manufacturing defects
- Incorrect profiling other than minor variations

Exclusions:

- Evidence that the product has not been correctly stored, installed or maintained. For example, product wet due to incorrect storage, incorrect fixing of weatherboards, failing to properly seal cut ends or punch nails, not applying paint in a timely manner etc.
- Extreme climate areas where regular maintenance has not been carried out such as coastal zones which may require regular washing, or high UV zones which may require more frequent re-painting
- Inappropriate product use that is not consistent with best practise. For example, H3.2 treated product placed in contact with the ground
- Product impacted by natural disasters
- Damage after purchase or delivery
- Fair wear and tear with regard to product's age and conditions of use